



UNWTO
TOURISM ONLINE ACADEMY



HEREBY CERTIFY THAT:

Irina Zakharova

HAS SUCCESSFULLY COMPLETED THE ONLINE CERTIFICATE PROGRAM:

Excellence in Spa Operations

Course duration: 12 hours

Madrid, 2023-01-31

A handwritten signature in blue ink, likely belonging to Pierre Ihmle.

Pierre Ihmle
Chief Academic Officer
Sommet Education

A handwritten signature in blue ink, likely belonging to Zurab Pololikashvili.

Zurab Pololikashvili
Secretary-General
World Tourism Organization (UNWTO)

